



CONNECTUGA BIENNIAL REPORT

BIENNIAL STATUS REPORT

JANUARY THROUGH JUNE 2016

Accomplishments for January 1 through June 30, 2016

- **Successful Banner Upgrades.** Various components of the Banner Student Information System were upgraded in order to support regulatory requirements and business processes. Upgrades included changes to support the Financial Aid Year 2016-2017 Award Processing, the Banner Workflow tool used by the Office of Admissions to calculate Predicted GPAs for incoming students, and upgrades required to support state-wide modifications (Georgia Enhancements) to Banner.
- **New Undergraduate Recruitment System.** Banner was successfully integrated with the new customer relationship management (CRM) software (“Slate”) that was acquired by the Office of Admissions. The new CRM has significantly greater capabilities and will allow Admissions to easily scale up their efforts as needed, such as for joining the Coalition Application.
- **Online Banner Access Request System.** Registrar developers deployed CASIS (Campus Access to Student Information Systems), the new Banner/Athena User Access Request system. This version allows campus users to request access to Banner Administrative (INB), Athena, and DegreeWorks online. Future functionality will allow campus users to request access to existing Argos Reports.
- **Legacy Student Data Migration.** Functional and technical requirements for conversion were determined and modifications were made to conversion programs. This included resolving a large amount of data discrepancies and reviewing over 1,000 curriculum rules (impacting over 170,000 student records) to determine where adjustments were needed. Data validation in one of the non-production environments has started.
- **Course Information.** Experiential Learning course attributes were created to implement the new requirement. These attributes were added to 453 courses in the Banner catalog and 813 course sections created for fall 2016. Comprehensive sets of reports were created to assist with the lab/supply fee process. Ad hoc reports were converted to Argos reports.
- **Program Information.** In addition to reviewing curriculum rules for legacy student data migration, Curriculum Systems reviewed and adjusted all undergraduate and graduate program length rules to comply with Financial Aid requirements. A new Argos report of all degree programs by major was developed in order to distribute program information to campus users.
- **Estimated and Official Awards.** The Office of Student Financial Aid (OSFA) provided Estimated Awards on April 1 and provided Official Awards on May 27 for the 2016-2017 aid year. This is the earliest that OSFA has been able to process awards in Banner so far. In the first run of 2016-2017 Official Awards, OSFA awarded 22,384 students \$464,131,631 in financial aid.
- **Automated Batch Processing.** The Office of Student Financial Aid expanded its nightly batch processing to include setting financial aid holds, clearing those holds as needed, and adding additional eligibility checks like Satisfactory Academic Progress to prevent awarding ineligible students. This reduced the amount of manual work required by OSFA staff and also reduced the risk of human error.

- **Scholarship Invoicing Automation.** A process which automates the sending of scholarship invoicing to External Affairs for payment was implemented in early 2016. This has greatly increased efficiency related to billing, receiving payments, and reconciling impacted accounts.
- **Updates to Student Account Bill.** Banner data is sent to TouchNet where the Student Account bill is formatted and presented to the student. The Student Account bill was reformatted with an improved look and feel. In this cleaner and more concise format, charges are now grouped by detail code and by the student's schedule of enrolled classes at the time of bill generation.